Singapore Privacy Policy

Your privacy is important to us. We would like to share our privacy policy in compliance with the Personal Data Protection Act 2012 (PDPA), governing our collection, use, disclosure of your information. Please be informed that this Privacy Policy applies to ComPsych through its partner in Singapore, Centre for Effective Living.

Information Collected

We collect information such as your name, email and/or contact number when you inquire about EAP services, complete intake, and receive services.

Use of Information

Any of the information we collect from you may be used in one of the following ways:

- To personalize your experience. Your information helps us to better respond to your individual needs.
- To improve customer service. Your information helps us to effectively respond to your customer service requests and support needs.
- To process your inquiry, intake and receipt of services. Your information helps our team to assist you in obtaining information about EAP services and in participating in such services.

Protection of Information

Your information will only be used by us to provide services to you. Your information will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the purposes of delivering the services requested by you, when required by law or to respond to legal process to protect our customers, to protect lives, to maintain the security of the services of our services and to protect our the rights and property.

Updates

Our Privacy Policy may change from time to time and all updates will be posted on this page.

How to Contact Us

If you have any question for our Data Protection Officer, you may email us at: contact@livingeffectively.com.